

## Green Street Clinic Patient Participation Group (PPG)

### Thursday 30 October 2014 (6-7)

1. Apologies: John Beynon, Emma Ducklin, Daniela Penge  
Present: Joan Prince, Heather King, Andrew Togut, Graham Newby, Ron Cussons, Gerry Maguire, David May

2. Minutes of last meeting: were agreed.

3. Recruitment of new Members and Friends:

Heather said that GPs have made six suggestions and that these patients have all been contacted by letter. The recent coffee morning, although successful in other ways, produced no additional recruits. Heather will produce a draft press release for Ron, as previously agreed, and the Newsletter (see below) will contain an appeal for new Members/Friends.

4. Patient Representatives :

#### **- PPG Development Day 11 October**

Graham and Andrew both attended the Development Day, and notes from the day will be circulated, (Andrew will copy to David) but there are a number of issues which they brought to our attention.

Andrew expressed concern about the distances patients and carers now need to travel for treatments and appointments now that local services were being run down, and questioned whether patients had sufficient information to enable them to access the transport options available. **Could this be a future Newsletter item?** He also mentioned strain on the capacity of the Ambulance Service.

Both of them seemed to feel that there is a lack of clarity around the role of Health Watch, but this is apparently a developing body, set up following recent legislation.

Graham mentioned that in conversation he learned that some Practices are using their PPG to contribute to long term planning, and wondered if Green Street would do the same. He also felt that there is expertise in the PPG which could be useful to the Practice, and Heather will take both of these points to the Partners.

They reported that the incentive payments to GP Practices for PPGs will stop from April 2015, but Heather confirmed that the PPG will continue nonetheless.

Neither delegate seemed to feel the day was worth the time spent at it.

#### **-Shaping Health Service Event:**

Gerry reported on the event he attended, and a copy of the notes will be circulated when available

He also said that there will be a listening event "Improving the experience of patients with

persistent pain” to be held on Thursday 11 December 12.30-2.30 at Kings Centre 27 Edison Road Eastbourne East Sussex BN23 6PT. Any member who would like to attend should register their interest with Jeanette Williams on 07717737775 esh-tr.LiA@nhs.net.

Gerry also updated the meeting on his attendance at the MSK group. The service is now in its mobilisation stage.

#### **-PPG/CCG Forum**

John attends on our behalf, and we will ask for feedback at our next meeting. Meanwhile, notes of the last forum are attached. Next meeting is 26 November at Park Practice.

#### 5. Friends of Green Street Clinic

Joan suggested that it would be easier to attract Friends who needed to arrange for children to get to school, and older people who needed to use a bus pass if the session hours could be altered for a later start, and Heather agreed that this was a very good idea. It was also suggested that a folder be produced for Friends as a reference guide.

#### 6. Newsletter (draft attached)

The draft was approved for publishing.

#### 7. Update on Commissioning

This item was deferred till the next meeting

#### 8. Surveys

The results of the Out of Hours Survey had already been circulated, and can now be published on the web site etc.

The next survey will an online one about the new online service, and a draft will be discussed at the next meeting.

#### 9. Date of next meeting :

11 December 2014