

Green Street Clinic Patient Participation Group

Minutes Thursday 15th November 2012

Present: Emma Ducklin : Helen Burgess : John Beynon : Gerry Maguire :
Gill Ackerman : Daniela Penge : Graham Newby : Teresa Saunders
Ron Cussons

(1) **Chair** : In the absence of Chairman David May Deputy Chair Ron Cussons
Took the chair.

(2) **Apologies** :
Heather King : David May :

(3) **Minutes of Last Meeting Held 20th September 2012-11-25**
Agreed

(4) **Updates** :

Extended Hours : Discussed and the early Wednesday morning 7am clinic and Saturday morning emergency clinic is most welcome, Need to get message over to our Patients. Also those Patients should try use the Surgery and not the emergency department of the DGH if possible.

Meet & Greet: This service was very welcome and thanked those involved especially over the period of Flu jabs. If group members can find the time still a requirement between 8.30 to 10pm

Commissioning Board: A long discussion took place and awaits the out come in forthcoming weeks. There is no clear direction which way things will go.

(5) **PPG Notice Boards** :

A discussion took place about various leaflets but things are good

(6) **Magazines & Toys** :

System working well, in fact getting to many magazines.

(7) **Patients Survey** : **As Attached**

Next Meeting 13th December at 6.00pm

Meeting Closed at 7.05pm