

Green Street Clinic Patient Participation Group

Minutes Thursday 18 October 2012

PRESENT:

Gerry Maguire
Teresa Saunders
Gill Ackerman
Daniela Penge

John Beynon
Emma Ducklin
David May (Chair)

Item	Title	6 pm
1.	Apologies	Andrew Togut, Kathy Bond, Helen Burgess, Heather King, Graham Newby Jean Clark
2.	Minutes of Last Meeting 20 August 2012	Agreed, having been previously circulated
3.	Updates	<ul style="list-style-type: none">• Extended hours: DP advised that the PCT have agreed the proposed changes, and they will apply from January.• Meet & Greet: This has proved very successful. Practice are especially keen to continue the meet & greet, particularly for the upcoming flu clinics. Volunteers are needed, especially for 5 November.• Commisioning Board: DP updated, and will make a formal report to a future meeting when there is more certainty. This group is still keen to play a part in Patient representation.
4.	PPG Notice Board	<ul style="list-style-type: none">• The meeting were pleased that Jean has volunteered, and Emma will contact Jean to arrange to share the load. It was also agreed that members of the virtual group would be invited to help with this, and the magazine/toy tidy/clean.
5.	Future items	<ul style="list-style-type: none">• Membership of NAPP: DM to explore and report back.• Volunteer needed to take over the liaison with the Town Crier
6.	Patient Survey	The meeting discussed the next patient survey, and DM will draft in accordance with the suggestions at the meeting, and circulate.
7.	Any other Business	<ul style="list-style-type: none">• Members phone numbers – DM will email to ask if members were willing to share phone numbers.
8.	Date of Next Meetings	15 November, 13 December, 17 January all at 6.00pm

Meeting closed 7.00pm