



## A New Group 'Friends of Green Street Clinic'

Can you help us please? We are looking for patients who are able to:

- Help us host in the practice at busy times
- Help patients booking in for appointments
- Look after our notice boards
- Keep our toy boxes clean and up to date
- Rotate and sort our magazines

If you are interested in joining 'Friends of Green Street' please complete one of our contact sheets available from Reception. Your details will be passed to a member of our Patient Participation Group (PPG) who are supporting the Surgery in this new venture and they will be in touch with you soon.

Thank you!

### Want to find out what's happening to local healthcare?

Green Street Clinic belongs to the Eastbourne, Hailsham and Seaford Clinical Commissioning Group (EHS CCG). Board membership is made up from local GPs and regular public meetings are held to discuss changes affecting us all locally. Bookmark their Website to keep up to date <http://www.eastbournehailshamandseafordccg.nhs.uk/>

Register for our next Newsletter at: [www.mysurgerywebsite.co.uk/secure/subscribe.aspx?p=G81032](http://www.mysurgerywebsite.co.uk/secure/subscribe.aspx?p=G81032)

### Practice Training Afternoons.

Wednesday 23<sup>rd</sup> October 12.30 – 6.30 pm and Thursday 21<sup>st</sup> November 12.30 – 6.30 pm

The practice will be closed for essential staff training on these dates. Full emergency cover will be arranged so that patients don't suffer. For any routine matters please call us the following day when we re-open.



**Important News about Information held in your Medical Records**

**Care Data**

Over the next several weeks you may become aware of a publicity campaign around a new programme from NHS England. Care Data is a new service being developed by NHS England which aims to provide timely, accurate information to citizens, clinicians and commissioners about the treatments and care provided by the health service. As a first step, data from GP systems will be linked to Hospital Episode Statistics (HES). The technical specification document, [www.england.nhs.uk/wp-content/uploads/2013/05/ces-tech-spec-gp-extract.pdf](http://www.england.nhs.uk/wp-content/uploads/2013/05/ces-tech-spec-gp-extract.pdf), provides details of the data to be extracted from GP systems.

These changes must not threaten the confidential nature of the health service. While personal confidential data from GP systems will be extracted, this data will be linked in the secure environment of the Health and Social Care Information Centre (HSCIC), which operates to the highest technical and security standards. All data extracted from the first release will be pseudonymised and any changes to the dataset will be notified to GP practices.

While many patients will be content for data to be used for purposes other than direct care, we recognise that some patients may have concerns. The Secretary of State for Health has given a commitment that for extractions of personal confidential data from GP records to the HSCIC, patient objections will be respected in all but the most exceptional of circumstances.

More information for patients can be found here:  
<http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Documents/nhs-england-care-data-patient-leaflet.PDF>

A further link on more detailed information on the NHS Choices website can be found here:  
<http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Pages/care-data.aspx>

**Did Not Attend' Statistics for April & May.**

**Please remember if you can't make your appointment to cancel it!**

	Doctor	Nurse	HCA		Doctor	Nurse	HCA
June	41	66	24	August	47	67	27
July	51	72	34	Sept	42	71	31

**We can then offer it to someone else and reduce waiting times for everyone.**