

Green Street Patient Participation Group

Spring 2017



New Building

Dr Gaffney described the progress being made towards the exciting new Practice being planned for Old Town. The project is very much at its early stages – Planning Consent and the final design are very much work in progress, and there are many hurdles (including finance and land purchase) which remain to be overcome. What is in mind, however, is an exciting facility that will house and expand the current practice. It is hoped that the new Practice, with all the new services will come on stream in 2019.

Welcome to the Spring Edition of The News Letter

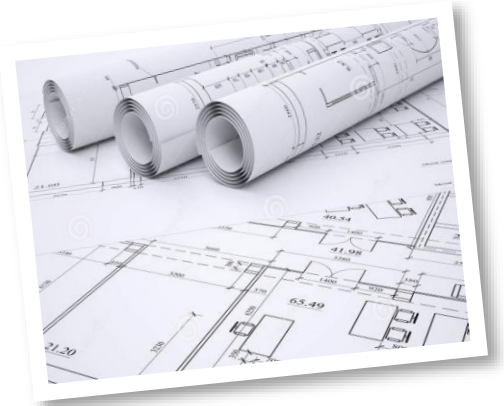
Many of you will have attended one of the recent meetings at St Elisabeth's Church, but the purpose of this letter is to update those Patients with the developments, which were discussed.

Practice Patient Participation Group

We also used the meeting to recruit new members for the Group, and those interested have been invited to a meeting soon. We are particularly keen to recruit Friends – patients who can spare time to help in the Practice as guides, helpers, and supporters. There were a good number of potential Volunteers, and an initial meeting was held on March 16 2017, with further meetings planned – Patients will be kept up to date via future Newsletters. If you are interested in joining our Friends group please call in and leave your details with Reception.

Alterations To The Practice

In April work will start to convert one of the upstairs rooms into two to provide a room for our new GPs. The work will take approximately two weeks and though there may be some noise and dust, we will try and keep it to a minimum.



Contacts

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Practice News

New GPs Starting In May

We'd like to introduce you to Dr Elizabeth Edwards and Dr Carolyn Rubens who will be joining us in May. Dr Elizabeth Edwards will be joining as a partner and will be working five sessions per week. Dr Edwards was born in Hastings and grew up in Bexhill-On-Sea and considers herself a local. Elizabeth completed her training and graduated from Bart's and The London School of Medicine and Dentistry in 2008. She then went on to complete her Foundation training in East Sussex and London. Subsequently, Elizabeth completed two years of Core Medical Training at Eastbourne Hospital. It was during her time at Eastbourne Hospital she realized her desire to become a GP. She went on to train as a GP in East London and qualified in August 2016. Since then, she has been working a salaried GP in Tower Hamlets in London. As well as being a GP, Elizabeth is a research fellow at Bart's and The London School of Medicine and Dentistry and currently undertaking a Masters in Clinical Research. Elizabeth said, I'm delighted to be joining the Green Street Clinic and I'm looking forward to this new chapter in my career, for me, it is coming back home to the community I care about and belong.



Dr Carolyn Rubens will be joining us for one session per week. Dr Rubens said,

'I am a GP and mother of two young children Tom and Rosie. We moved from Tunbridge Wells to Eastbourne last summer due to my husband's appointment as consultant orthopaedic surgeon at the DGH. We love living by the sea and Downs and feel very lucky to be here. I enjoy playing the piano, playing tennis, traveling and playing with my children especially on the beach - it is still a novelty to us!

I am also an acupuncturist and examine and lecture for the British Medical Acupuncture society. I am passionate about making acupuncture more affordable and accessible to the general public and in my last practice I set up a low cost teaching clinic for our patients which were very well

received. My other interests are in palliative care and the emotional and mental health and wellbeing of children. I have recently run wellbeing sessions for headteachers many of whom who are under a lot of stress. I am delighted to be joining the team at Green Street.'



New Practice Computer System

DrPenge described the work that is currently under way to completely change the Practice system, to bring it in line with the rest of the locality, and to provide much improvements for Patients who use the automated systems as well as staff in their day to day work. The new system will be introduced on April 26, and there will be a short changeover period when there will be some delays in receiving hospital reports and

processing repeat prescriptions. To help make this transition as smooth as possible, patients are asked to:

- Order repeat prescriptions in plenty of time ahead of the changeover (the practice will relax the rules about ordering early for this purpose)
- Not contact the surgery for routine blood test results between 25th April to 9th May if it can be avoided. The practice will continue to contact you if your results are urgent and you need to be seen.
- Be patient with staff during and after the changeover whilst they learn the new system

The practice will need to suspend automated and online appointment booking and online prescription ordering from the 1st April as systems are cleared down ready for the changeover.