

# **Green Street Clinic Patient Participation Group (PPG)**

## **Terms of Reference**

This PPG will:

1. Contribute to practice decision-making and will consult on service development and provision;
2. Provide feedback on patients' needs, concerns and interests and challenge the practice constructively whenever necessary;
3. Assist the practice and its patients by arranging voluntary groups/support within the community;
4. Communicate information about the community which may affect healthcare;
5. Give patients a voice in the organisation of their care;
6. Promote good health and higher levels of health literacy by encouraging and supporting activities within the practice and promoting preventive medicine;
7. Influence the provision of secondary healthcare and social care locally;
8. Monitor services, eg hospital discharge and support when back in the community;
9. Give feedback to NHS trusts on consultations;
10. Liaise with other PPGs in the area;
11. Act for the good of the practice and whole patient population. Any member unable to do this may be asked to withdraw from the PPG.